



Price-point per tenant environment

	<b><u>SMB-Entry (s0)</u></b>	<b><u>Bronze (s1)</u></b>	<b><u>Silver (s2)</u></b>	<b><u>Gold (s3)</u></b>	<b><u>Enterprise (s4)</u></b>
Base	399.99	599.99	799.99	999.99	1999.99
L1-support+cloud-mgd-db-backups	49.99	310.00	500.00	699.99	1299.99
<b>Total-base-monthly</b>	<b><u>450.00</u></b>	<b><u>910.00</u></b>	<b><u>1300.00</u></b>	<b><u>1700.00</u></b>	<b><u>3300.00</u></b>
<b>Training-user-support (optional)</b>	9.99/usr/month	9.99/usr/month	9.99/usr/month	9.99/usr/month	9.99/usr/month

ORACLE MYSQL MANAGED DATABASE CLOUD SERVICES - CATEGORICAL TERMS OF SUPPORT

- Database SSD-Disk Max-limits: SMB: 50 GB, Bronze: 100GB, Silver 150GB, Gold: 200GB, Enterprise: 250GB or greater (note database disk space is elastic, i.e. it is scaled upwards as you reach your limit), all options include backups worth max 7days retention, DR and restore option included
- Support Hrs.: SMB: 8hrs/month, Bronze: 12hrs/month, Silver 16hrs/month, Gold: 20hrs/month, Enterprise: 32hrs/month
- Optional web application customization for custom software development (if required) is on an hourly basis, contact us for rates

RESELLERS / PARTNERS NOTICE:

- Partner initiated projects will incur an additional 25% of the total sales (Added to the final sale total) for partner servicing, training and external enablement.
- The commission percentage paid to the partner is a percentage agreed upon by the partner and Nowell Development Inc