Simplifying Customer Experience: Verity BPM Software Implementation Services

GRC ServiceCommerce On-Demand: BPM Digital Supply Chain

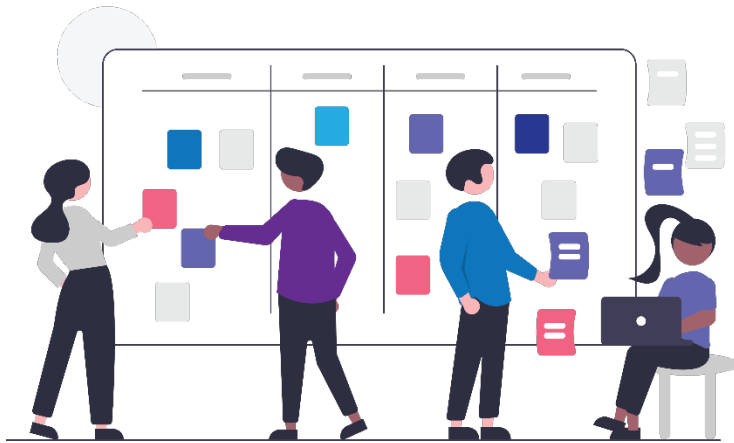## About us

Nowellgroup specializes in assisting both small and large businesses implement cloud software solutions to improve their operations, reduce their risk posture, conduct end-to-end risk assessments and drive successful outcomes in various aspects of their operations from HR, to supply chain, customer service and maintenance while in production. By digitizing their standard operating procedures, companies that work with us have realized supply chain performance gains and cost savings. Applicable to healthcare, insurance, financial services, small and mid size businesses: PCI, HIPAA, COBIT ITSM Workflows, SOC2 Certification, SOX, GDPR, JCAHO, NORFA etc

Contact us

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"A partner you can trust"

Our commitment

We are committed to your success from start to finish, operating with the highest standards of integrity and professionalism

On-Demand Digital Supply Chain: Verity BPM Software Implementation Services

Midsize & large enterprise customers are using the power of software to simplify their business operations, digitize/onboard their customer standard operations procedures (SOP's), manage interactions and workflow traffic with their customers, reduce duplicate expenses, meet customer service and maintenance schedule requests, and manage the digital logistics of their supply chain maintenance operations.

Our software Verity BPM assists with these requirements and is easy to build, deploy and administer designed for small, large and midmarket companies that are looking to roll out solutions to enable them to thrive, survive and grow in this challenging market environment.

BPM software is applicable to several industries and use cases including: financial services, IT Service management, facilities maintenance operations, restaurant and dining, hospitality and hotels, healthcare patient service operations management, insurance, automotive service repairs, single family and multi family home and digital certification of commercial real estate, as well as energy utilities, and more

Integration Services

- On-boarding new customers, departments, worksites and facilities digitally, On-boarding main data model for unique product classes & SOP service maintenance schedule offerings
- Integrated policy workflows and orchestration for departmental operating procedures

- Digital risk-based mapping of key business workflows for simplification and to boost operational outcomes
- Customer traffic management, and customer services collaboration
- Web UI frontend for internet and mobile applications
- Customer Digital SOP Workflows, Policy Approvals, and SOP Policy Certifications
- Demonstrate compliance with Health and safety regulations (supply chain): ISO, OSHA, HIPAA, ITSM COBIT; Financial compliance (insurance): PCI, GDPR
- Digital SOP workflow template design of digital certification safety review for maintenance inspection of various asset product classes, inspection workflows
- Multi-user task management for issue and defect resolution; Digital inventory management, logistics, order management
- Business performance financial expense management & balancing for maintenance service requests
- Java integration with existing business database applications
- Digital warehouse distribution center management, maintenance and scheduling; Cloud application hosting in secure private cloud

Business

4x PERFORMANCE

Insurance	Telecom
Services	Healthcare
Real Estate	Maintenance
Energy	Facilities

#integrity #service #teamwork

"Therefore, if anyone is in Christ, he is a new creation. The old has passed away; behold, the new has come." 2 Cor 5:17

We are committed to your success, we will bring all our experience to your team to drive a win-win

Summary

Our goal is your success With a track record of go-live experience, project deliveries and success, today, we develop BPM life-cycle software solutions to manage complex business, meet regulatory requirements such as (COBIT, HIPAA, PCI, SOX, OSHA) and streamlining teams looking to optimize business process efficiency in their digital supply chain. We also offer technical consulting services and fully packaged cloud software

Business process management software
Using our software platform called Verity BPM to define your key sops, manage service delivery and operations service management linked to financials

Supply chain software
Verity BPM has digital supply chain, inventory management, customer experience and service management features

ITSM integrations, cloud identity and access management
We have experience with SailPoint identity access management software as well as integration expertise with ServiceNow