



## **GRC SaaS: ServiceCommerce, Field Service Management**

<https://nowellgroup.com>

**BPM Software and Integration  
Services**

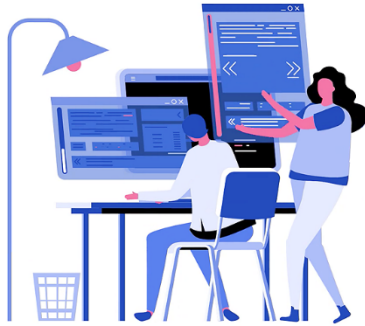




## About us

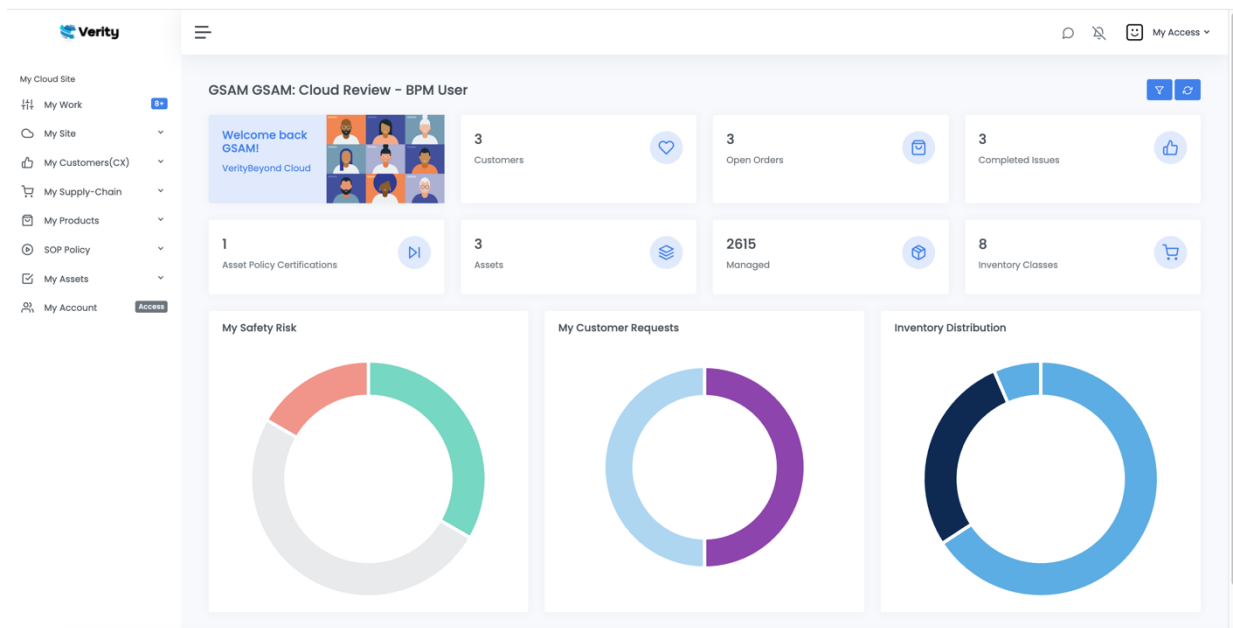
Nowell Software specializes assisting businesses on using cloud software solutions to improve their operations, conduct digital risk safety assessments, reduce their risk posture and drive successful outcomes in various aspects of their operations from HR, to supply chain, safety operations, financial performance, customer service and maintenance while in production. By digitizing their standard operating procedures, companies that work with us have realized performance gains, improved quality and cost savings. Applicable to healthcare, insurance, financial services, manufacturing, small and mid size service-based businesses.





<https://nowellgroup.com>

## VerityBeyond GRC Risk Management Supply Chain Software





## Contact us

[support@nowellgroup.com](mailto:support@nowellgroup.com)

<http://nowellgroup.com>

1-866-783-4170

"A partner you can trust"

## Our commitment

**We are committed to your success from start to finish, operating with the highest standards of integrity and professionalism**

# BPM Integrated Policy Risk Workflows

## Verity GRC SaaS Software

Business process management software for the team centric enterprise

Bring excellence, collaboration, to your standard operating procedures, in all departments of your business via cloud risk management software

Verity BPM, digital supply chain, digital process excellence

Bring excellence, to your SOPs, supply chain, distribution operations

Verity ServiceCommerce: Customer Experience Lifecycle supply chain software

- Software to support BPM for field service operations and maintenance to review for quality of and reliability, define risk assessment standard procedure checklist
- Business process development, maintenance and management for managing SOPs for improving performance in all your departments: finance, HR, service, production, maintenance etc
- Digital supply chain risk digital maintenance safety inspections across multi-site facilities, including inventory management
- Enable field service maintenance engineers and IT technicians to collaborate to coordinate inspections and repair using cloud data platform
- Define key performance indicators per product class, run KPI measurements via



safety runs

- Meet quality control and cybersecurity certifications such as ISO, API, OSHA, PCI, HIPAA, HITECH compliance for

different product/service classes

- Seamless ordering, & logistics from 3rd party suppliers, enable your supply teams to fulfill your orders

- Customer traffic management, linked to service request management; Web UI frontend for internet and mobile applications

- Boost teamwork - sync specialized maintenance, ISO quality safety inspection and logistics functions

- Cross-departmental applications  
Verity BPM software – Digital safety inspection, linked maintenance

- Design inspection work flow, KPI measurement per product class

- Develop and test flow design, execute safety runs for your work sites and components

- Collaborate maintenance work flows reporting via email, database records

- Define maintenance inspection checklist for different product classes

- Link maintenance plans across components, log history for quality control check and audit trail

- Use data to replace, fix worn components before they break down causing downtime

Collaborate interlinked risk management

- Enhance enterprise wide service excellence initiatives

- Generate cases for inspection and review assigned cases to the distributed team for cross collaboration

- Status update for cases and triage; organize, sort, search your warehouses and distribution centers

- Digitally collaborate to manage inventory, quality and cost levels

- Improve performance and optimize work processes via continuous improvement

System requirements

Verity ServiceCommerce business process



## **Solution Features**

- Onboard new customers and manage existing customers.
- Conduct digital process assessments and risk assessments while conducting day-to-day business.
- Asset management / maintenance SOP workflow schedules for different types and classes
- Process service request orders according to your various workflow.
- Enable your team to better engage the end-to-end customer lifecycle
- View real time analytics into your digital inventory for multisite, multiuser transfer operations.
- Setup standard operating procedure workflows for different use cases according to customer request needs
- Simple to use, and affordable software.
- Digital enterprise SOP management “standard operating procedures” risk flows for all the key aspects of your functional focus areas
- Manage and keep track of all the scheduled business SOP maintenance runs to assure excellence and quality is maintained across all functional departments.


## **System requirements**

- Delivered and hosted via private cloud or on premise (Oracle, AWS, or Azure)

## **QA Certified Supported Platforms**

- Web application based , cloud saas
- Oracle/RedHat Linux 8 / 9 -x86-64-bit
- Oracle 21c DB, MySQL 8.0 , Microsoft SQL Server 2019
- Java JDK-11 / Java JDK-17
- Custom Web integration over any web-based browser





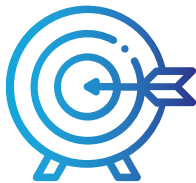
**We are  
committed  
to your  
success; we  
will bring all  
our  
experience  
to your  
team to  
drive a win-  
win**



# Summary

**Our goal is your success** With a track record of go-live experience, project deliveries and success, today, we develop BPM life-cycle software solutions to manage complex business, meet regulatory requirements such as (COBIT, HIPAA, PCI, SOX, OSHA) and streamlining teams looking to optimize business process efficiency in their supply chain. We also offer technical consulting services and fully packaged cloud software

“Give thanks unto the Lord for He is good, His love endures forever” Psalm 107:1



## **Business process management software**

Using our software platform called Verity BPM to define your key sops, manage service delivery and operations service management linked to financials



## **Supply chain software**

Verity BPM has supply chain, inventory management, customer experience and service management features



## **ITSM integrations, cloud identity and access management**

We have experience with SailPoint identity access management software as well as integration expertise with ServiceNow