



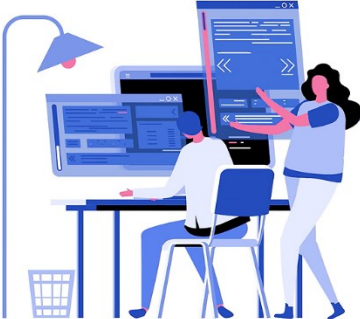
## **BPM Customer Xperience, Supply chain Software Features**

<https://nowellgroup.com>  
**BPM Software and Integration  
Services**



## About us

Nowell Software specializes in assisting large and small businesses on using cloud software solutions to improve their operations, reduce their risk posture and drive successful outcomes in various aspects of their operations from HR, to supply chain, financial performance, customer service and maintenance while in production. By digitizing their standard operating procedures, companies that work with us have realized performance gains and cost savings. Applicable to healthcare, insurance, financial services, small and mid size service-based businesses.



<https://nowellgroup.com>

## Contact us

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“A partner you can trust”

## Our commitment

**We are committed to your success from start to finish, operating with the highest standards of integrity and professionalism**

## Verity BPM Software

Win and retain new customers, provide new services and process customer orders and service requests

Bring excellence, to your SOPs, supply chain, distribution operations

## Verity ServiceCommerce: **Customer Experience Lifecycle supply chain software**

Verity ServiceCommerce business process management software helps companies simplify the customer experience. Onboard new customers, receive and process customer service and production request orders according to your familiar pre-existing approved business process workflow

Verity also enables online custom integration with your web site internet portal allowing you to onboard and process customer service requests over the internet and mobile device. Companies who adopt BPM software will enjoy better internal team collaboration, reduced expenses, and improved overall customer experience

## Solution Features


- Onboard new customers and manage existing customers
- Asset maintenance SOP workflow schedules for different types and classes of equipment
- Process service request orders according to your various workflow
- Enable your team to better engage the end to end customer lifecycle
- View real time analytics into your digital inventory for multisite, multiuser transfer operations
- Setup standard operating procedure workflows for different use cases according to customer request needs
- Simple to use, and affordable software
- Digital enterprise SOP management “standard operating procedures” for all the key aspects of your functional focus areas
- Manage and keep track of all the scheduled business SOP maintenance runs to assure excellence and quality is maintained across all functional departments

## System requirements

- Delivered and hosted via private cloud or on premise (Oracle , AWS, or Azure)

## QA Certified Supported Platforms

- Thin Business Client for Microsoft Windows 10 / MacOS
- Oracle/RedHat/CentOS-64bit-Linux 7.8 (Cloud)
- Oracle DB, MySQL 8.0.20, 5.7.20 DB, SQL Server 2017
- Custom Web integration over any web based browser



**We are  
committed  
to your  
success, we  
will bring all  
our  
experience  
to your team  
to drive a  
win-win**

# Summary

**Our goal is your success** With a track record of go-live experience, project deliveries and success, today, we develop BPM life-cycle software solutions to manage complex business, meet regulatory requirements such as (COBIT, HIPAA, PCI, SOX, OSHA) and streamlining teams looking to optimize business process efficiency in their supply chain. We also offer technical consulting services and fully packaged cloud software

“Give thanks unto the Lord for He is good, His love endures forever” Psalm 107:1



## **Business process management software**

Using our software platform called Verity BPM to define your key sops, manage service delivery and operations service management linked to financials



## **Supply chain software**

Verity BPM has supply chain, inventory management, customer experience and service management features



## **ITSM integrations, cloud identity and access management**

We have experience with SailPoint identity access management software as well as integration expertise with ServiceNow